

CITY OF GARDEN CITY
UTILITY DISCONNECT POLICY
July 2012

Even though the City of Garden City is not under the jurisdiction of the Kansas Corporation Commission, (as a municipality, it is not required to follow the conditions set by the Kansas Corporation Commission) The City of Garden City does recognize the effect of weather extremes on its customers and recognizes a potential health risk issue and is cognizant of the fact that there may be a need to take into consideration the weather conditions', thus delaying any utility disconnects.

Cold Weather:

The Kansas Cold Weather Rule ensures you will have electric service for your home during the winter. Therefore, you must make payment arrangements with The City of Garden City *in advance of the cold weather to keep your electrical service on.* After payment arrangements have been made, The City of Garden City will not disconnect electrical service when the temperature is forecasted to fall below 32 degrees within the next 24 hours. If payment arrangements have not been made in advance of cold weather – your electrical service will be shut off.

Hot Weather:

During the applicable hot weather periods, the City of Garden City will retrieve, shortly after 3:00 p.m. on Monday through Thursday, the weather forecast as provided by the National Weather Service in determining if disconnects can be completed to avoid any issue with health and welfare of our utility customers. In the event the National Weather Service has issue an Excessive Heat Warning/Advisory, Staff may delay disconnect until no such Warning/Advisory is in effect.